

Teradactyl LLC Accessibility Conformance Report

VPAT® Version 2.2 – July 2018

Name of Product/Version: True incremental Backup System® Pterostor Edition

Product Description: Backup Software

Date: Created August 21, 2018 Edited 8/22/2018

Contact information: ada@teradactyl.com

Notes: The True incremental Backup System® is a system administrator back office program which is primarily used by command line, though an optional web interface module is available.

Evaluation Methods Used: Evaluation was accomplished by testing, a group discussion standard by standard, and getting clarification from the Southwest ADA Assistance Center.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)
Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: In this section we are considering the software as the back-office program which is ada compliant as it is text based command line. The optional Web GUI module provides a subset of what the command line's power. The Southwest ADA Assistance Center recommended that we consider the optional Web GUI as part of the software for creating this document. Which is why some of our answers do not seem correct, as the whole WCAG 2.0 could be considered to be Not Applicable except for the optional Web GUI.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Partially Supports Web: Partially Supports Electronic Docs: Supports	TiBS is a command line program and has no images. The optional web GUI has all images are accompanied by text with the exception of the help menu due to a bug. This is slated to be fixed in the next version of TiBS. The Electronic documents do not use images for conveying information, and provide captions for all images, or explanatory text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable Web: Not Applicable Electronic Docs: Not Applicable	Neither video nor audio is currently used in TiBS, Electronic Documents, or optional Web GUI.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Not Applicable Web: Not Applicable Electronic Docs: Not Applicable	Neither video nor audio is currently used in TiBS, Electronic Documents, or optional Web GUI.

<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Not Applicable Web: Not Applicable Electronic Docs: Not Applicable</p>	<p>Neither video nor audio is currently used in TiBS, Electronic Documents, or optional Web GUI.</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>Presented in text in command line help, document, and web GUI help information.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>Presented in text in command line help, document, and web GUI help information.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Not Applicable Web: Supports Electronic Docs: Supports</p>	<p>Presented in text in command line help, document, and web GUI help information.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>TiBS is a command line program and does not in anyway depend on color. The electronic documentation is fully able to be viewed in monochrome without losing information. The webGUI was designed not to be dependent on color, though it does make issues more apparent.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Not Applicable Web: Not Applicable Electronic Docs: Not Applicable</p>	<p>TiBS, the electronic documentation, or the Web GI module does not use any sort of audio.</p>

<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The TiBS program as it is operated through the command line, and the electronic documents and web GUI can be operated through keyboard commands.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>No instances of a keyboard trap were found during testing.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The login timeout window is set to 1 hour of inactivity by default and is configurable.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports Web: Partially Supports Electronic Docs: Supports</p>	<p>As TiBS can be operated through the command line and the electronic documents are static it does support this criteria. For the Web GUI a stop refresh has been implemented on some pages.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The TiBS products do not contain flashes.</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Not Evaluated Web: Not Evaluated Electronic Docs: Supports</p>	<p>The TiBS software is a command line tool and does not have blocks of extraneous text. The Electronic documents were designed with a text browser such as Lynx in mind and has links to skip to content. The Web GUI has not been fully evaluated to say one way or the other.</p>

<p>2.4.2 Page Titled (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>This is not applicable to the TiBS software as it does not have web pages. The optional web GUI does have pertinent titled pages. The electronic documents also have pertinent titled pages.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports Web: Partially Supports Electronic Docs: Supports</p>	<p>TiBS is a command line and this would be Not Applicable except for the optional Web GUI. The electronic documents are laid out in a logical reading order. The web GUI is in a logical order though the dynamic content may not immediately follow its trigger element but may proceed it.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The TiBS software does not use web pages, so this criteria is not relevant. Within the electronic documents and the web GUI all links can be determined from their link text.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support</p>	<p>The css and html used in the electronic documents does not display that it is in English. The TiBS program itself only works in English as does the web GUI module.</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable.</p>	<p>Neither the web GUI or the static documents allow a change of focus to effect their operation.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>Command line software is submitted with the return key. Some command line inputs require additional confirmation to continue. The web GUI does have a user confirm before implementation. Both the Electronic Documents and the web GUI make use of drop down menus and Submit buttons.</p>

<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>TiBS command line can provide some error identification for some commands. The Electronic Documents and web GUI provides text error messages that describe the error.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The software uses command line and therefore this does not apply to it. The forms within the Electronic Documents and the Web GUI are labeled and have instructions.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Partially Supports Web: Partially Supports Electronic Docs: Supports</p>	<p>The software uses command line and therefore this does not apply to it. For the Electronic Documents the web pages are run through 'The W3C Markup Validation Service' along with the css. Deviations from this are to allow the code run on a larger selection of web browsers. The Web GUI had the CSS used validated in the 'W3C CSS Validator', but does use html that is part of the Web2PY framework.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The software uses command line and therefore this does not apply to it. Form controls in the electronic documents, and web GUI are used standardly.</p>

Table 2: Success Criteria, Level AA

Notes: In this section we are considering the software as the back-office program which is ada compliant as it is text based command line. The optional Web GUI module provides a subset of what the command line's power. The Southwest ADA Assistance Center recommended that we consider the optional Web GUI as part of the software for creating this document. Which is why some of our answers do not seem correct, as the whole WCAG 2.0 could be considered to be Not Applicable except for the optional Web GUI.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Teradactyl does not currently have an multimedia component in any of its products.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Teradactyl does not currently have an audio component in any of its products.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The software uses command line and therefore this does not apply to it. The design in the electronic documents and GUI uses a high contrast color scheme.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The TiBS program command line can easily be made larger in a terminal window. The electronic documentation and web GUI was designed and test and can easily be enlarged up to 200% while continuing to function properly.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <input type="checkbox"/> 501 (Web)(Software) – Does not apply to non-web software <input type="checkbox"/> 504.2 (Authoring Tool) <input type="checkbox"/> 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>All text with Teradactyl Products with the exception of our logo is text and not an image.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The software TiBS is command line and therefore this criteria does not apply to it. Multiple ways exist to locate non process pages within the Electronic Documentation such as navigation, breadcrumb trails, indices, and a search field. In the web GUI</p>

<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>The software TiBS is command line and therefore this criteria does not apply to it. The Electronic Documents and Web GUI have relevant titles and labels in regards to their content.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>As the TiBS software is commandline and the Electronic Documentation and Web GUI operate as standard web pages this criteria is supported in all Teradactyl products.</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support</p>	<p>Not supported.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Web: Supports Electronic Docs: Supports</p>	<p>As the TiBS software is commandline and the Electronic Documentation and Web GUI operate as standard web pages this criteria is supported in all Teradactyl products. Navigation follows a consistent standard for the product.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports Web: Partially Supports Electronic Docs: Supports</p>	<p>The software TiBS is command line and therefore this criteria does not apply to it. The electronic Documents and Web GUI have been designed with future translation and expansion in mind, so language is consistent in its usage.</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support</p>	<p>Not Supported</p>

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) □ 602.3 (Support Docs) 	Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support	Not Supported
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Table 3: Success Criteria, Level AAA

Notes: In this section we are considering the software as the back-office program which is ada compliant as it is text based command line. The optional Web GUI module provides a subset of what the command line's power. The Southwest ADA Assistance Center recommended that we consider the optional Web GUI as part of the software for creating this document. Which is why some of our answers do not seem correct, as the whole WCAG 2.0 could be considered to be Not Applicable except for the optional Web GUI.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Section 508 – Does not apply	Revised Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	The software uses command line and therefore this does not apply to it. The design in the electronic documents and GUI uses a high contrast color scheme.
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Teradactyl LLC does not currently have non text based multimedia.

1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	All text with Teradactyl Products with the exception of our logo is text and not an image.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	The TiBS electronic documents and web GUI can be operated through keyboard commands.
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Timing is not an issue.
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	The TiBS products do not contain flashes.
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	All Electronic Documents have a breadcrumb trail.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	Within the electronic documents and the web GUI all links can be determined from their link text.
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	All Electronic Documents have a heading that organizes text on the page and a secondary navigation bar. Headings are used to organize the page for the Web GUI.
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported

3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Not Supported

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes: In this section we are considering the software as the back-office program which is ada compliant as it is text based command line. The optional Web GUI module provides a subset of what the command line's power. The Southwest ADA Assistance Center recommended that we consider the optional Web GUI as part of the software for creating this document. Which is why some of our answers do not seem correct, as the whole WCAG 2.0 could be considered to be Not Applicable except for the optional Web GUI.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support	The TiBS Software and Electronic Documents, and Web GUI are text based programs.
302.2 With Limited Vision	Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support	The TiBS Software and Electronic Documents, and Web GUI are text based programs.
302.3 Without Perception of Color	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS Software and Electronic Documents, and Web GUI are text based programs that do not rely on color to convey information.
302.4 Without Hearing	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS software, Electronic Documents, and optional Web GUI are text based.
302.5 With Limited Hearing	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS software, Electronic Documents, and optional Web GUI are text based.
302.6 Without Speech	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS software, Electronic Documents, and optional Web GUI are text based.
302.7 With Limited Manipulation	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS software, Electronic Documents, and optional Web GUI are text based.
302.8 With Limited Reach and Strength	Software: Supports Web: Supports Electronic Docs: Supports	The TiBS software, Electronic Documents, and optional Web GUI are text based.

302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Does Not Support Web: Does Not Support Electronic Docs: Does Not Support	Not Supported
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Chapter 5: Software

Notes: The TiBS software is a text based command line back office program.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The TiBS software is a text based command line back office program.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The TiBS software is a text based command line back office program.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	The TiBS software is a text based command line back office program.
502.3.2 Modification of Object Information	Not Applicable	The TiBS software is a text based command line back office program.
502.3.3 Row, Column, and Headers	Not Applicable	The TiBS software is a text based command line back office program.
502.3.4 Values	Not Applicable	The TiBS software is a text based command line back office program.
502.3.5 Modification of Values	Not Applicable	The TiBS software is a text based command line back office program.
502.3.6 Label Relationships	Not Applicable	The TiBS software is a text based command line back office program.
502.3.7 Hierarchical Relationships	Not Applicable	The TiBS software is a text based command line back office program.
502.3.8 Text	Supports	The TiBS software is a text based command line back office program.
502.3.9 Modification of Text	Supports	The TiBS software is a text based command line back office program.
502.3.10 List of Actions	Not Applicable	The TiBS software is a text based command line back office program.
502.3.11 Actions on Objects	Not Applicable	The TiBS software is a text based command line back office program.
502.3.12 Focus Cursor	Not Applicable	The TiBS software is a text based command line back office program.
502.3.13 Modification of Focus Cursor	Not Applicable	The TiBS software is a text based command line back office program.

502.3.14 Event Notification	Not Applicable	The TiBS software is a text based command line back office program.
502.4 Platform Accessibility Features	Not Applicable	The TiBS software is a text based command line back office program.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The TiBS software is a text based command line back office program.
503.3 Alternative User Interfaces	Not Applicable	The TiBS software is a text based command line back office program.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The TiBS software is a text based command line back office program.
503.4.2 Audio Description Controls	Not Applicable	The TiBS software is a text based command line back office program.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	The TiBS software is a text based command line back office program.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The TiBS software is a text based command line back office program.
504.2.2 PDF Export	Not Applicable	The TiBS software is a text based command line back office program.
504.3 Prompts	Not Applicable	The TiBS software is a text based command line back office program.
504.4 Templates	Not Applicable	The TiBS software is a text based command line back office program.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The Documentation is presented as standard webpages and is compatible with text browsers.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section

602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation available in differing electronic formats such as text, html and pdf.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	We have accessibility information on our website.
Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	We can communicate through Email, WebEx, and Telephone.

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